

Mobile Banking App Privacy Policy

Dear valuable customers, welcome to UCB Mobile Banking App(hereafter “the APP”). In order to make your experience while using the app safely, please allow this app to record and use the information provided by you for giving you all the services you need. Initially. We are here to explain to you our privacy policy and our absolute protection and respect for any information you provide.

Personal Information Collection Policy(hereafter, “the POLICY”)

Collection of personal information from users based on the different services provided by the APP: When you use the APP service, we will ask you to provide the user name, user password and the necessary information.

We will also keep your own relevant records which were generated by your connection to the server. We will indicate individual users and summarize the services that users use within the APP. Unless you are willing to inform your personal information, we will not and cannot record this record.

In addition to the personal information you provide when you actively log in to the APP, you may also provide personal information such as emails, names, account information, etc., in other situation outside the APP (such as chatting rooms, discussion forums, etc.). This form of information is not included in the scope of the POLICY.

Except the above mentioned, the Bank will also keep the relevant records generated by the server when you browse or query this app, including the IP address of the connected device, device information, usage time, browser used, browsing. And click on the data record. UCB will mark the individual customer and summarize the pages that users have viewed within the APP. Unless you are willing to inform or provide your personal information, UCB will not match or correspond to this record to your individual identity.

Please note that other websites or mobile apps linked to this app may also collect your personal information. The personal data that you provide on the above-mentioned linked websites will be collected, utilized and processed in accordance with the relevant laws and regulations and the privacy protection policies disclosed in the linked websites. The POLICY of this APP is not applicable, and UCB will not bear any Joint responsibility.

The application policy of the above collection of information in the APP

In order to provide more complete, more valuable and more favorable financial services, the use of collecting information: Information is only for commercial and market analysis; unless the customer agrees, all information is for analysis purposes only and UCB does not use the information for other purposes. UCB will never publish any information about individual customers.

When you register in person as a member in the APP, the information you enter is only for reference to the service or reference to customer campaign.

The information generated by your activities, even you don't provide it directly, such as the user's IP address, time of use, browsers records, and click-through records, will only be analyzed for the overall behavior of all users, and will not be analyzed for individual users.

The policy of sharing personal data with third parties

UCB will never sell, exchange, or rent any of your personal information to other groups or individuals. However, in the following situation(s), we will share your personal data with third parties in accordance with the following principles.

When the judicial authorities asks UCB to disclose certain personal data due to public safety, we will regard the legal and formal procedures of the judicial authorities and make necessary cooperation with all users of the APP.

Transmits business information or email policy

UCB will send commercial information or email to the email address you have left in UCB before or after obtaining your agreement through registration of the APP.

In order to provide you with other services or benefits that require the delivery of commercial information or emails to third parties who provide the services or offers, such as coupon, etc., we will provide sufficient instructions at the event and notify you before the third party transmission. You are free to choose whether or not to accept this particular service or activity.